



Limited Release Notification

Healthcare Identifier Implementation Collateral

Version 1.0

Introduction

NEHTA is pleased to release the Healthcare Identifier (HI) Implementation Collateral package comprising three (3) documents and 63 Business Use Cases (BUC).

NEHTA Product and Solutions Development (P&SD) is responsible for the development and ongoing management of e-health foundation services which will form the backbone of Australia's e-health system.

As part of P&SD, the Implementation Collateral Project (ICP) developed collateral to support the consistent adoption and implementation of healthcare identifiers by healthcare organisations, providers and software vendors.

It aims to address the following requirements:

1. Develop "best practice" guides for adopting and using healthcare identifiers in a consistent manner;
2. Inform processes to update existing Australian Standards impacted by healthcare identifiers, as managed through the IT-014 work program; and
3. Develop an understanding of assessment criteria for vendors which include both compliance and conformance alongside Compliance, Conformance and Accreditation (CCA).

This HI Implementation Collateral package incorporates stakeholder feedback from the development of Business Use Cases that define how healthcare identifiers should be used in business processes across the healthcare sector.

Role

The aim of the HI Implementation Collateral 1.0 package is to complement existing standards and documentation such as the Standards Australia Australian Healthcare Client and Provider Identification Handbook (HB222-2006) and NEHTA CCA HI Software Conformance Scheme.

This Limited Release package is the complete and final version of HI Implementation Collateral material. "Limited Release" means that the material is final but is available with 'limited' support, feedback mechanisms or configuration management.

General release is planned in four-six (4-6) weeks. This will be the same version of product but will also include customer support, feedback mechanisms and configuration management.

The role of Version 1.0 of the HI Implementation Collateral package is to provide guidance to NEHTA's collaboration partners, including vendors, in the consistent and streamlined adoption of Healthcare identifiers across the healthcare sector.

The release lays the foundation for ongoing work including:

- Implementation planning and change management;

- Development of Australian Technical Specifications by Standards Australia; and
- Development of a compliance and conformance framework for software suppliers and service providers.

It is intended to be a baseline against which feedback can be provided and lessons learnt incorporated for future versions.

Scope

The scope of HI Implementation Collateral Version 1.0 is to be:

- guidance for implementers to facilitate streamlined adoption of the healthcare identifier into their organisation;
- guidance for software vendors;
- clear and easy to follow instructions that outline the steps necessary to commence development of software to incorporate and use healthcare identifiers in a consistent and appropriate manner;
- guidance for organisations so that they have the basic level of information necessary to incorporate and use healthcare identifiers; and
- Inform the process to develop conformance points that software must meet.

The scope of HI Implementation Collateral excludes:

- changes to the HI Service production system after May 2011; and
- documents relating to the HI Service developed after May 2011.

Aspects

HI Implementation Collateral Version 1.0 package comprises the following:

| Document Title | Purpose |
|--|---|
| HI Implementation Collateral User Guide | This is to provide an overview of the key activities that need to be considered by healthcare provider organisations as well recommendations for successful integration with the HI Service. |
| HI Implementation Collateral Best Practice Guide | This guide complements the Standards Australia Australian Healthcare Client and Provider Identification Handbook (HB222-2006) and has been developed in conjunction with representatives from the healthcare sector and the operator of the HI Service, Medicare Australia. The purpose is to provide guidance to support planners and implementers in the adoption of national healthcare identifiers issued by the HI Service across the healthcare sector in a consistent and streamlined manner. |
| ICP Business Use Case Catalogue | The purpose of this document is to define the Use Cases and business processes that have been scoped and confirmed with ICP stakeholders and informed the development of the Implementation and Best Practice Guides. |
| ICP Business Use Cases | A series of documents that define how healthcare identifiers should be used in business processes across the healthcare |

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These documents are available directly via <http://www.nehta.gov.au/connecting-australia/healthcare-identifiers> on the NEHTA website. Business Use Case documents are also available via the CCA Industry Portal which is accessible to registered users.

Known Issues

NEHTA has identified the following open issues affecting the version:

- Configuration management of future versions of HI Implementation Collateral;
- Alignment with reference documents and websites updated since May 2011; and
- Alignment to production versions of the HI Service released after May 2011.

Feedback

NEHTA continues to welcome feedback on the HI Implementation Collateral package. Feedback and any questions can be emailed to nehtasupport@nehta.gov.au.

Priority areas for feedback include errors of omission or commission, and issues that would adversely impact adoption and use of healthcare identifiers in any healthcare setting.

Development and Implementation

With the release of this package, the capture, review and action of relevant feedback into future releases will be undertaken for continual improvement of the products.

This includes continuing to inform the compliance, conformance and accreditation framework and actively assist implementation partnerships.